Week 02 Lecture 03
Introduction to
Data and Machine learning

Wan Fang

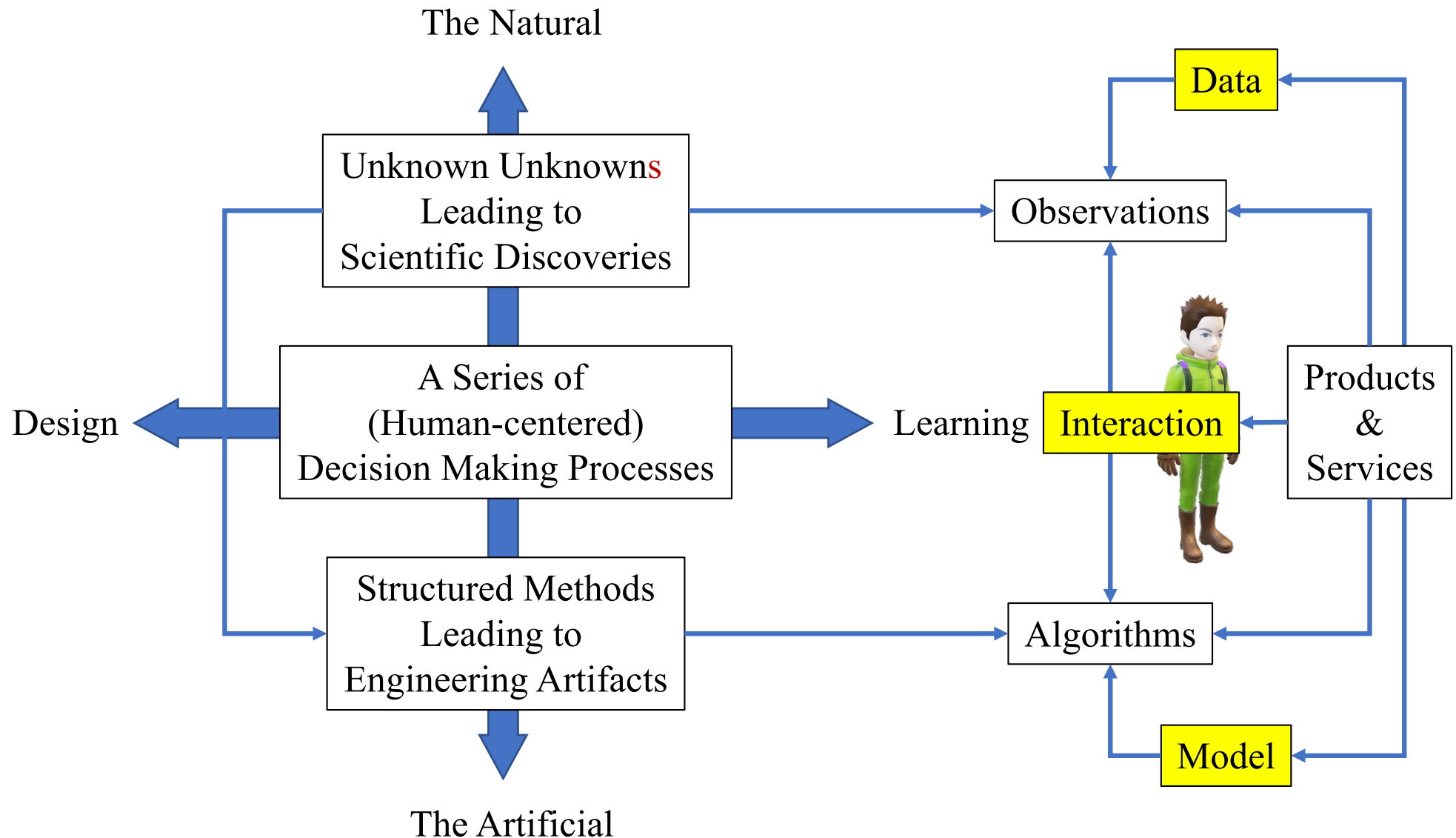Southern University of Science and Technology

Agenda

- Introduction to Data and Machine Learning

  - Activity: Teachable Machine (50 mins)

 - What parts of ML can be Designed?

- AIID + Sound

Join the wechat group

The definition of AI

The Natural

Data

Unknown Unknowns
Leading to
Scientific Discoveries

Observations

A Series of
(Human-centered)
Decision Making Processes

Design

Learning Interaction

Products
&
Services

Structured Methods
Leading to
Engineering Artifacts

Algorithms

Model

The Artificial

Activity: Teachable Machine

- https://train.aimaker.space/train

Teachable Machine is flexible – use files or capture examples live. It's respectful of the way you work. You can even choose to use it entirely on-device, without any webcam or microphone data leaving your computer.
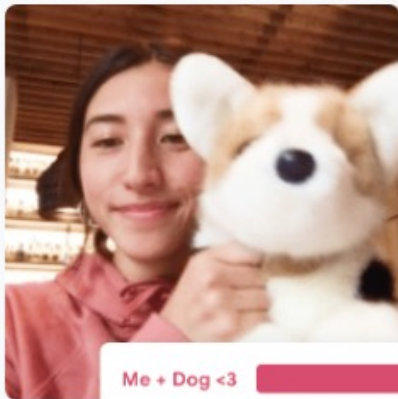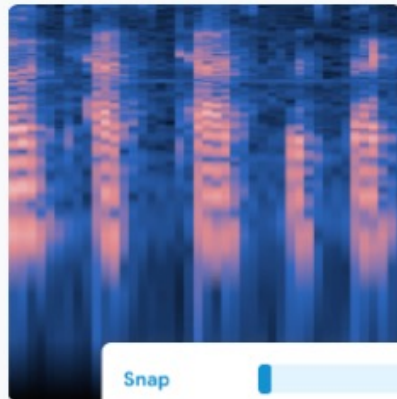
Images

Teach a model to classify images using files or your webcam.

Sounds

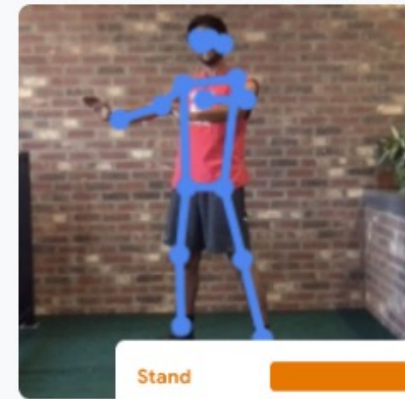Teach a model to classify audio by recording short sound samples.

Poses

Teach a model to classify body positions using files or striking poses in your webcam.

Activity: Teachable Machine

- **Step 1. Let's train a model together!**

- Guiding questions:

  - What is going on in your own words?

  - What is the model "learning"?

  - What happens when we only use a few examples in each category (n=20)? A bunch of examples in each category (n=500)?

Activity: Teachable Machine

- **Step 2: What happens when we "break" it?**

- Guiding questions:

  - Does THIS machine have a concept of fingers? How about hands?

  - What would it take to have it recognize different fingers?

  - Even if we trained it on all 5 fingers, what might it still be missing?

  - When would we want to use a finger-classification? Who would want to use it? Why?

Activity: Teachable Machine

- **Step 3: Play around and apply to your domain! (30 mins)**

- Guiding questions:

  1. What happens when you change the 'background'? Go into another room or rotate your computer and try again. What's happening?

  2. What are some ways you think this could help your field? Who would want to use it? Why would they want to use it?

  3. What would they need as the 'training' data? How much of it would they need?

  4. What are some ways this might misclassify something? Would that be acceptable? How might you design ways to prevent that?

  5. What is the form factor you'd want it to take? Does a laptop and web camera work, or would you need something smaller that would fit into the space? Does it need to be a camera? What about another type of sensor (weight, photosensor)

What parts of ML can be Designed?

Partly Adapted from Designing Machine Learning at Stanford Design School

A crash course in AI + ML

A one-pager to get you up to speed on some core concepts including the difference between AI and ML, and the various types of machine learning.

artificial intelligence (AI)
= the science of getting machines to learn, think, act, and perform tasks in ways traditionally attributed to human intelligence

narrow AI
= equals or exceeds human intelligence or efficiency at a very specific thing

general AI
= match human intelligence across domains + tasks

super AI
= exceeding human intelligence

not here (yet)

types of AI

machine learning (ML)
= the ability for machines to learn and infer from large sets of examples and experience instead of explicitly programming the rules

deep learning
= artificial neural networks inspired by the human brain capable of learning from data that is unstructured

types of ML

reinforcement learning
= collect data on the go and learn from trial and error to achieve an objective (below left)
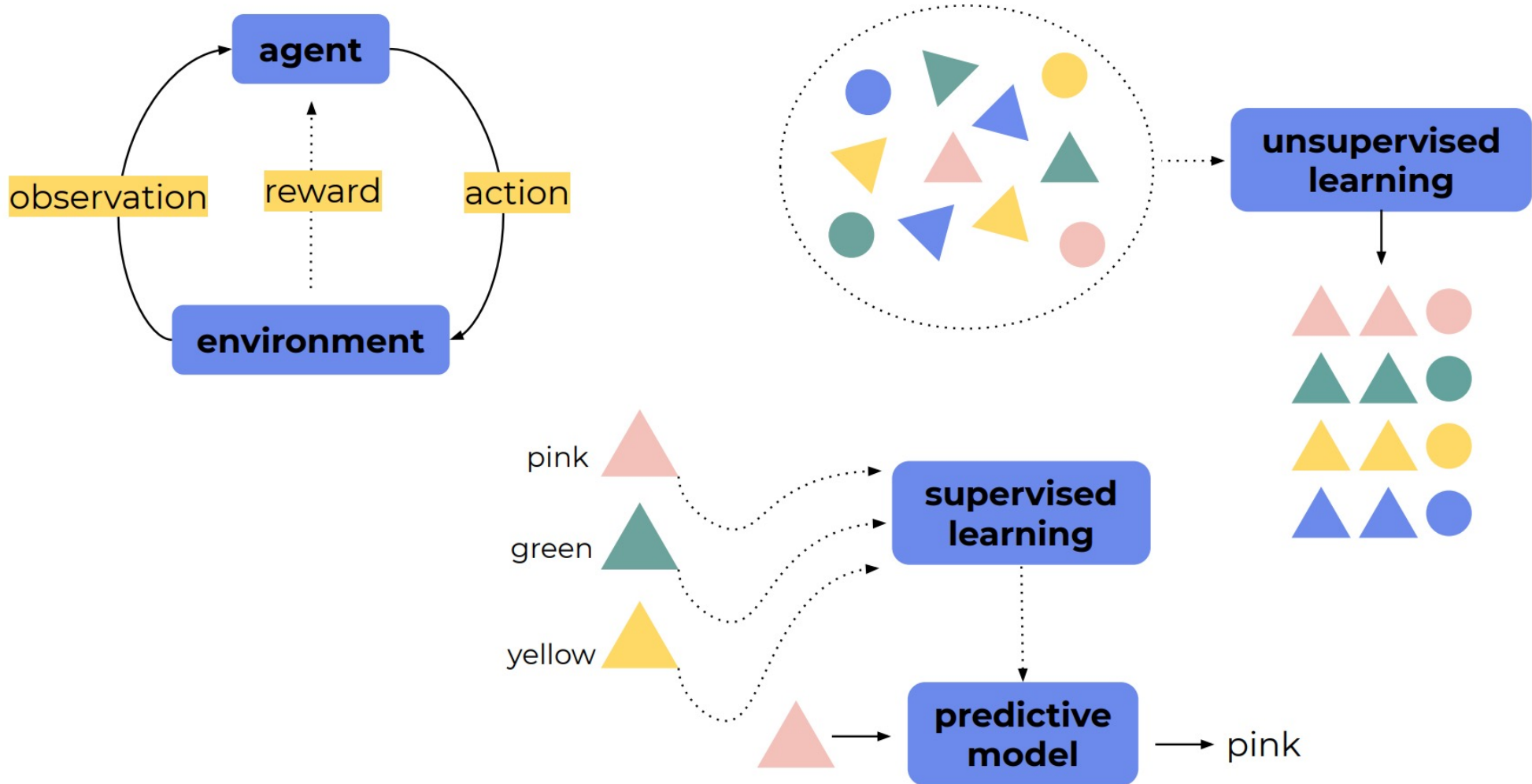
supervised
= examples and data are labelled (below bottom)

unsupervised
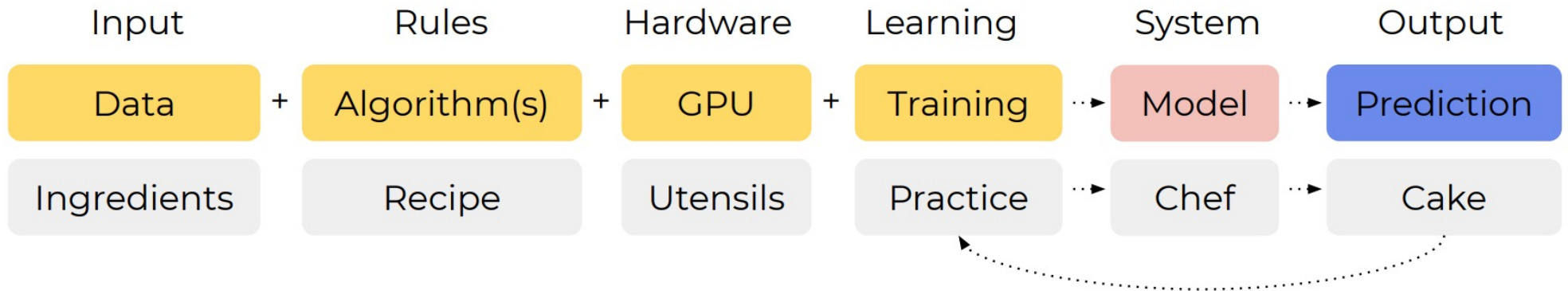= find patterns in large, non-labelled data sets (below right)

types of learning

A crash course in AI + ML

A one-pager to get you up to speed on some core concepts including the difference between AI and ML, and the various types of machine learning.

The ML process

To get acquainted with terms and understand how a model arrives at a prediction, it can be helpful to draw an analogy with a process we're familiar with: baking a cake.

Input		Rules		Hardware		Learning	System	Output
Data	+	Algorithm(s)	+	GPU	+	Training	Model	Prediction
Ingredients		Recipe		Utensils		Practice	Chef	Cake

Data is the raw material you feed to the algorithm as input to produce a ML model.	An algorithm is a set of rules or step-by-step instructions to solve a problem.	The model requires GPU, and sometimes other resources, to run on.	Training process taking time and tweaking to learn, create and improve its model.	A model is a mathematical representation based on the algorithm(s) and data that is able to predict or produce an output and continues to learn over time.

Disclaimer: Please note this is a highly simplified representation of the real process which is a lot more complex and consists of plenty subtasks.
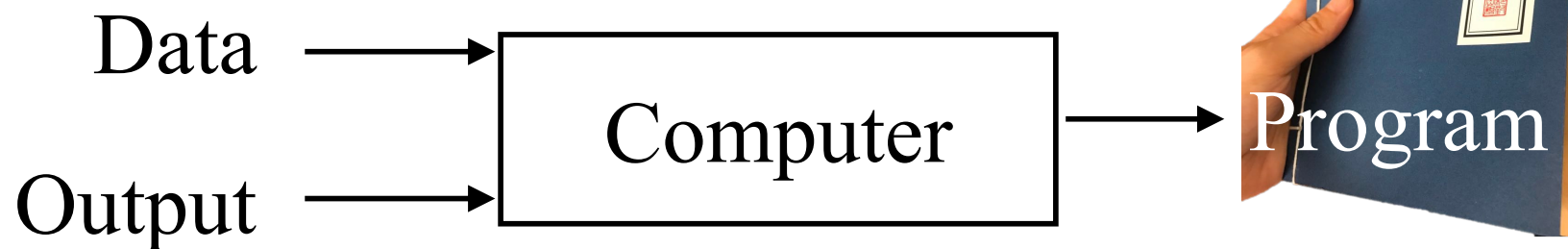
What is Machine Learning

- Machine Learning algorithms enable the computers to learn from data, and even improve themselves, without being explicitly programmed.

- Traditional Programming

Data ⟶

Program ⟶ | Computer | ⟶ Output

- Machine Learning

Data ⟶

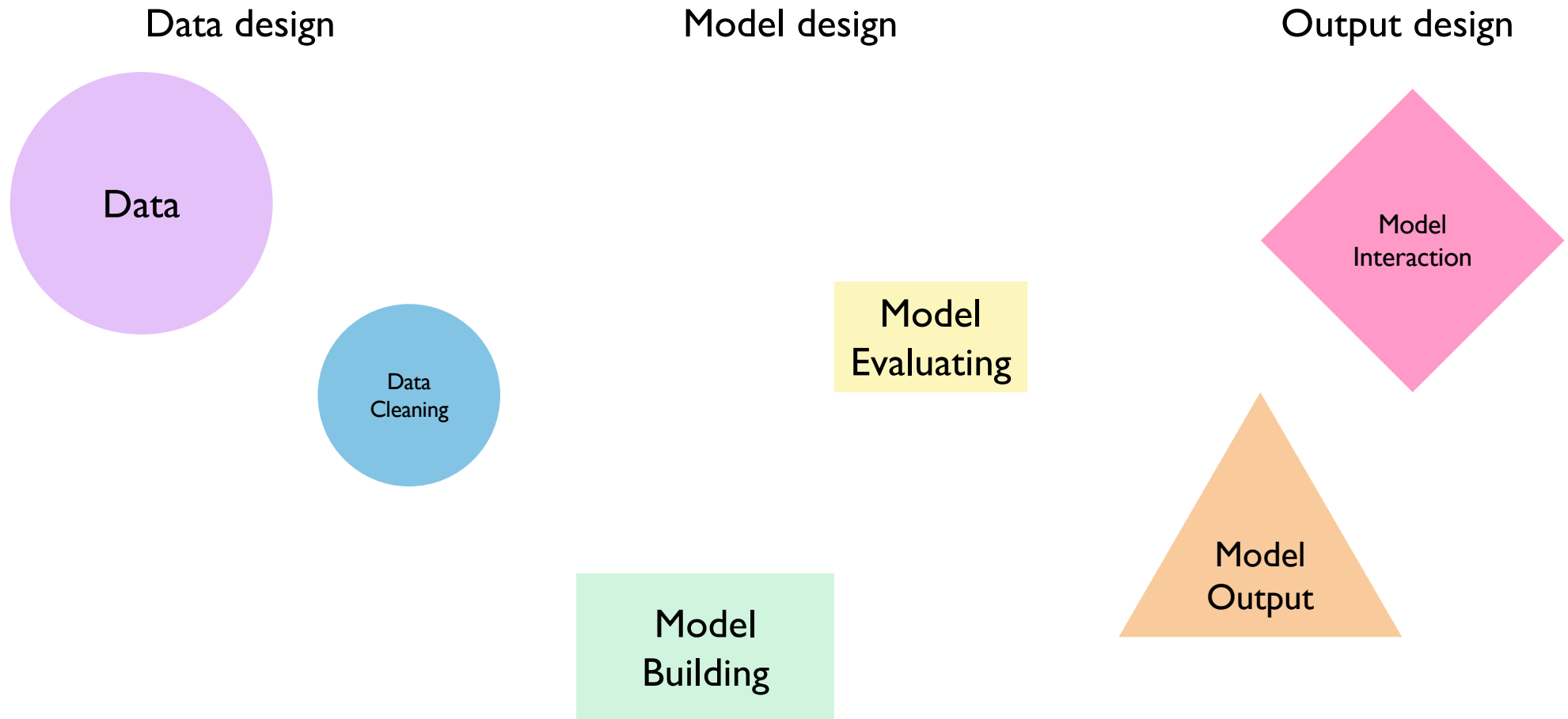Output ⟶ | Computer | ⟶ Program
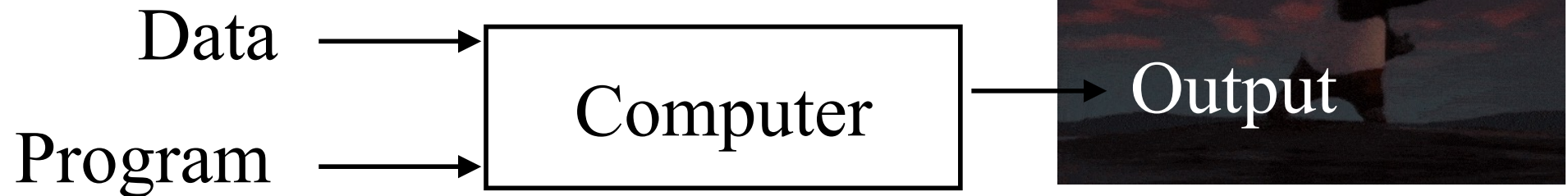
AI –> Machine Learning–> Deep Learning
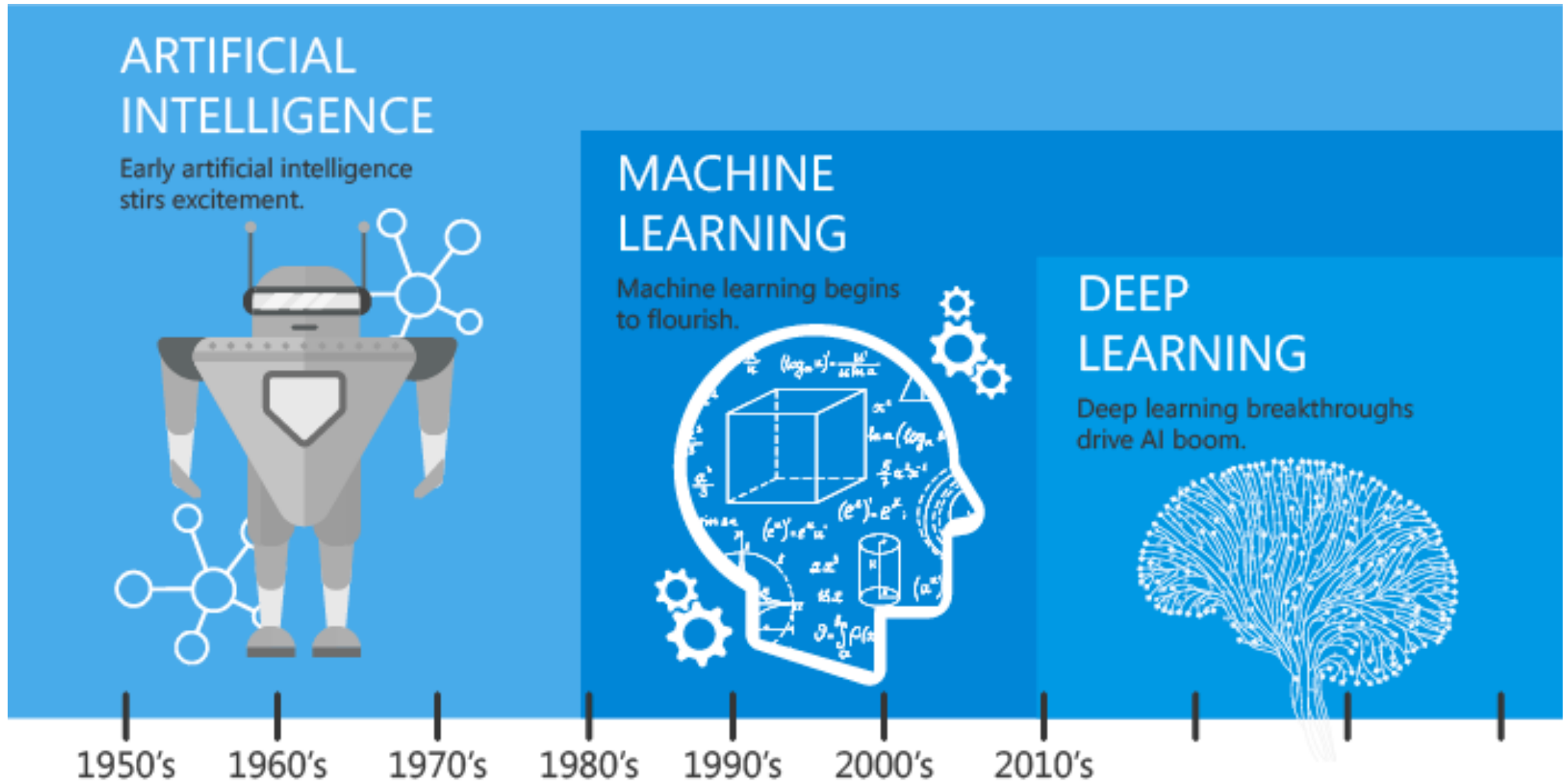
Image: Linked In | Machine Learning vs Deep learning

- DS323: AI in Design

Data design   Model design   Output design

Data design

Model design

Output design

Data

Data Cleaning
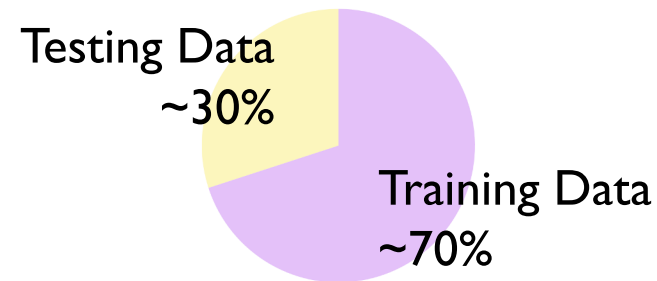
Model Evaluating

Model Interaction

Model Output

Model Building
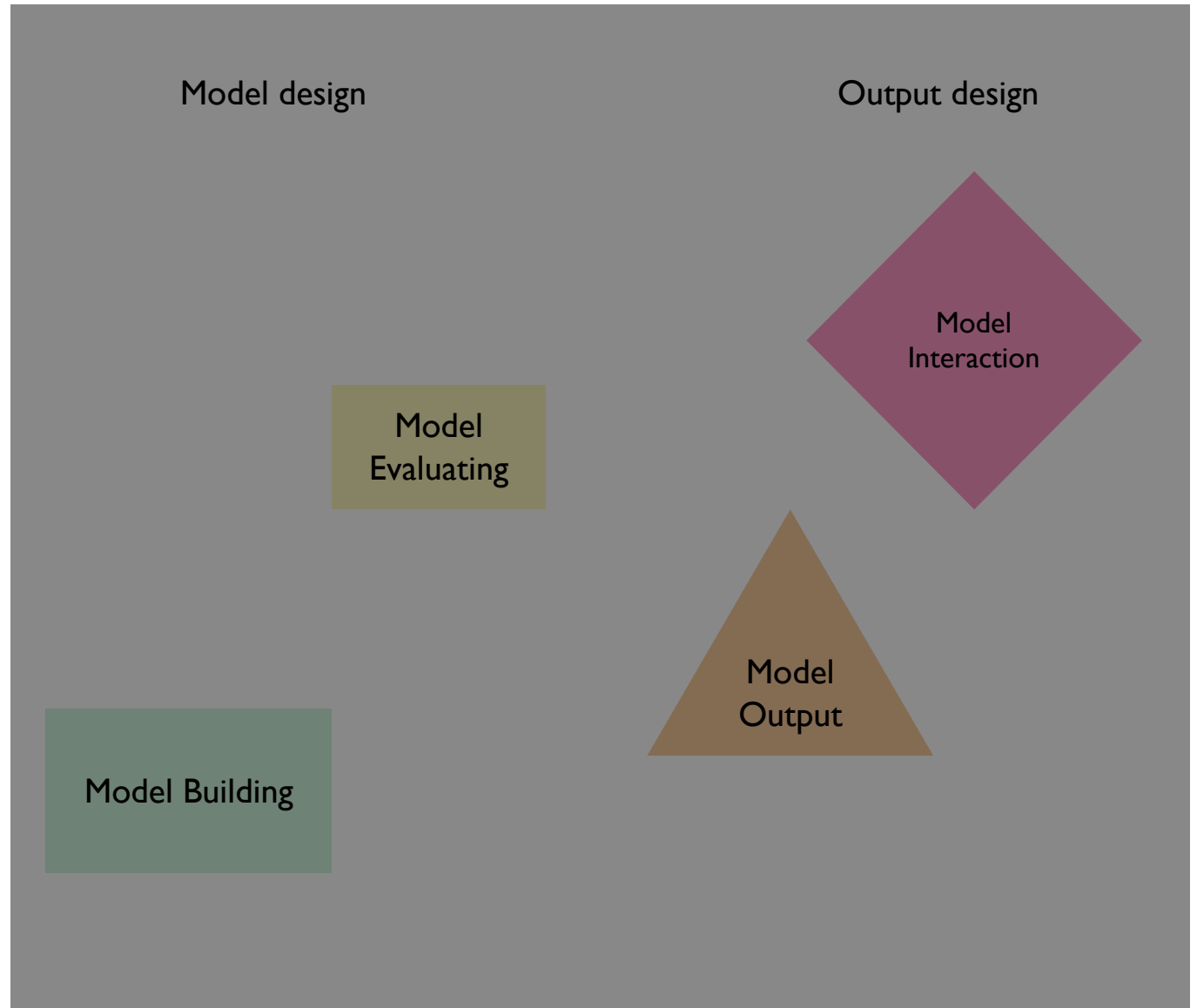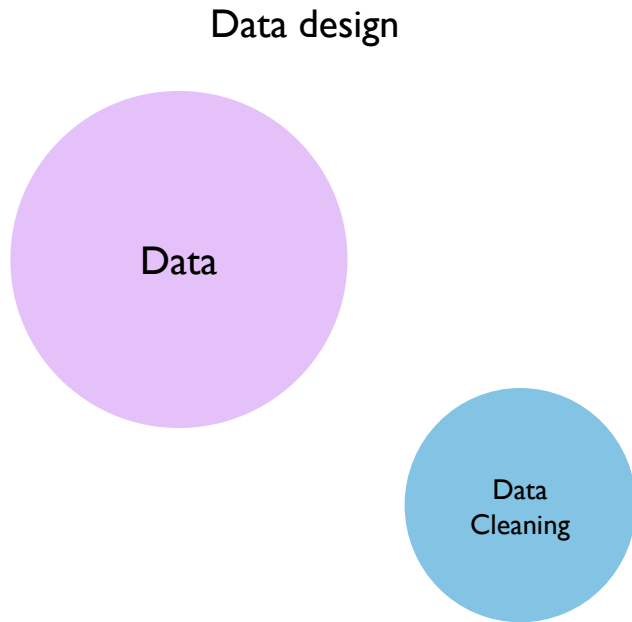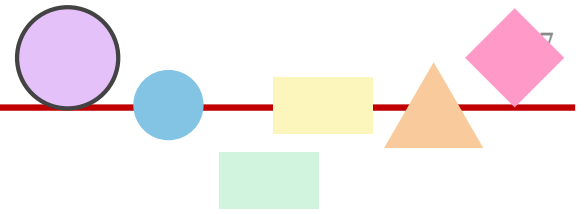
Data

- All machine learning models need data
  - What is Data?
  - Where does your data come from?
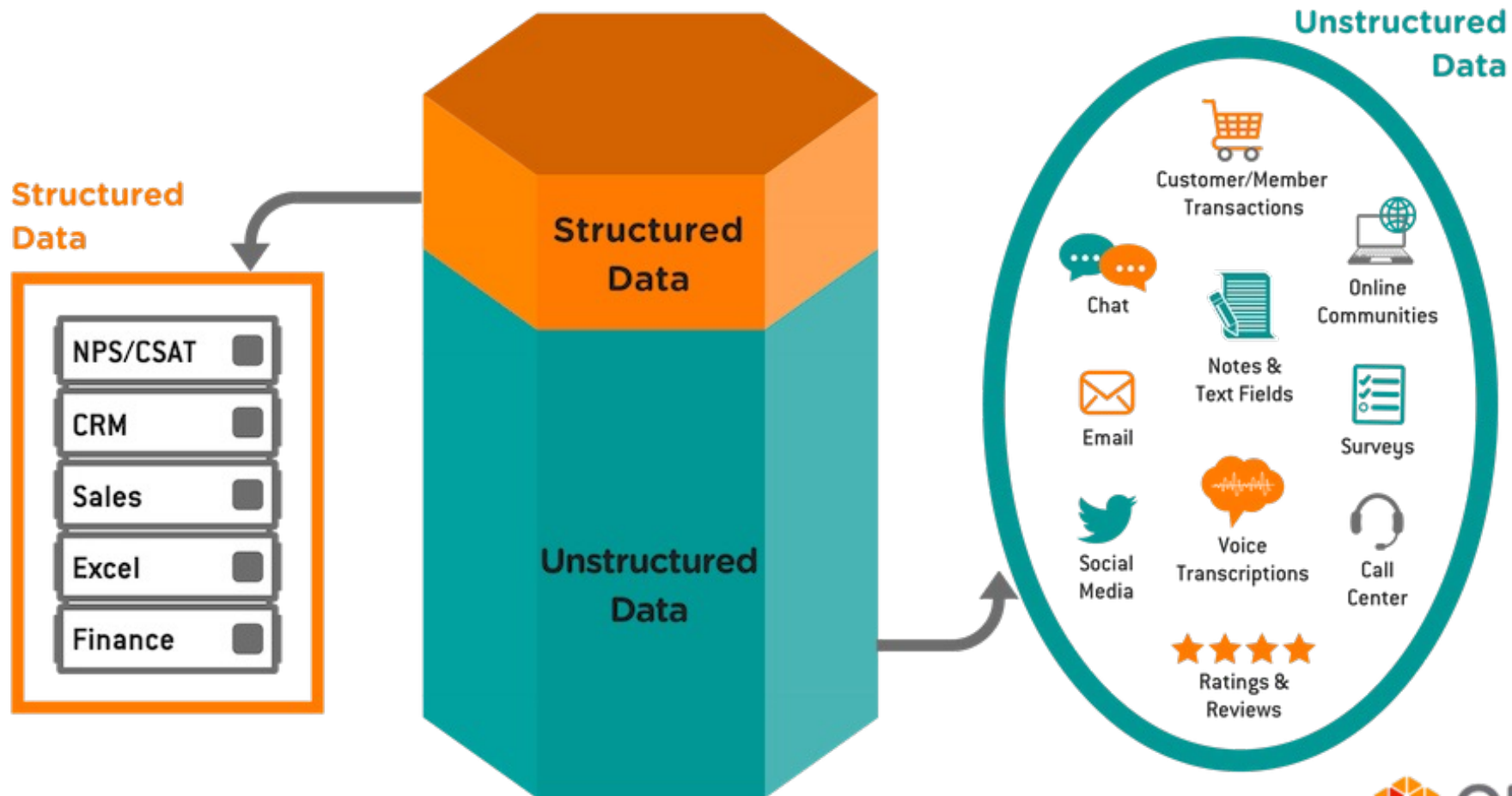 - What is the type() of each of the features (columns)

Testing Data
~30%

Training Data
~70%

- Key vocab:
  - Training data - the data you use to train your ML model
  - Data type - the type/format of your data (string/integer)
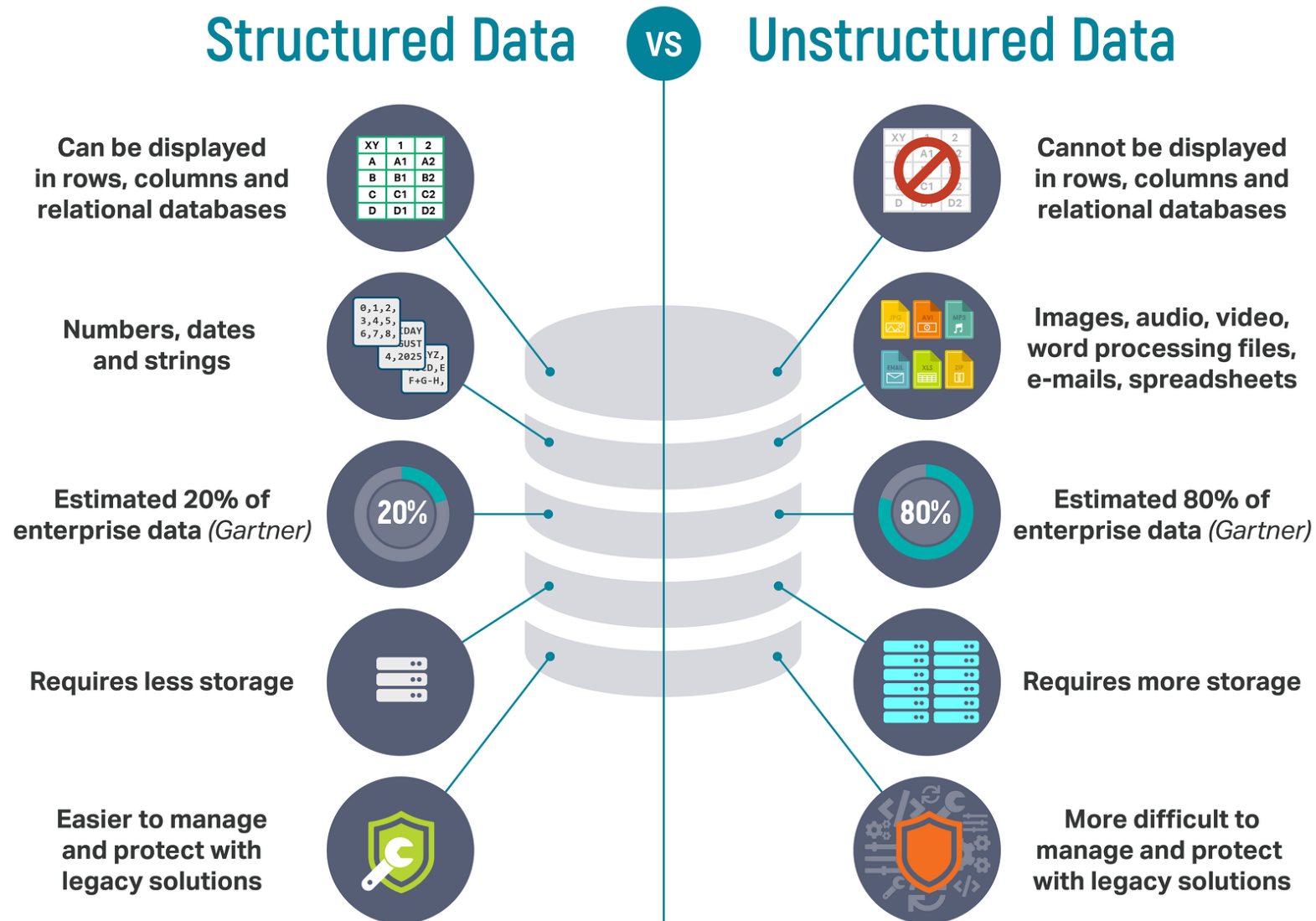
What is Data?

- Data can be defined as a representation of facts, concepts, or instructions in a formalized manner,

- Suitable for communication, interpretation, or processing by human or electronic machines.
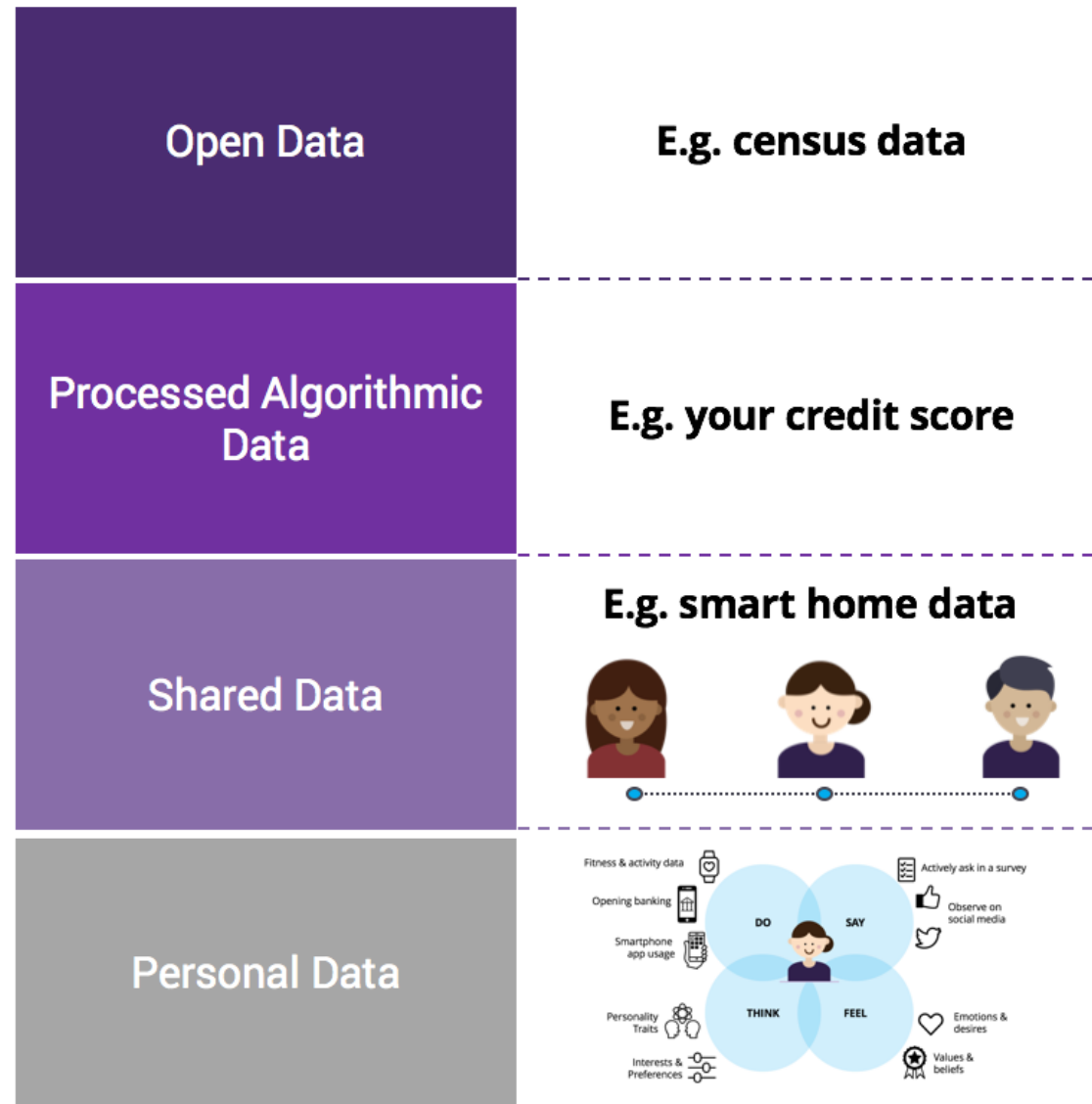
What is Data?

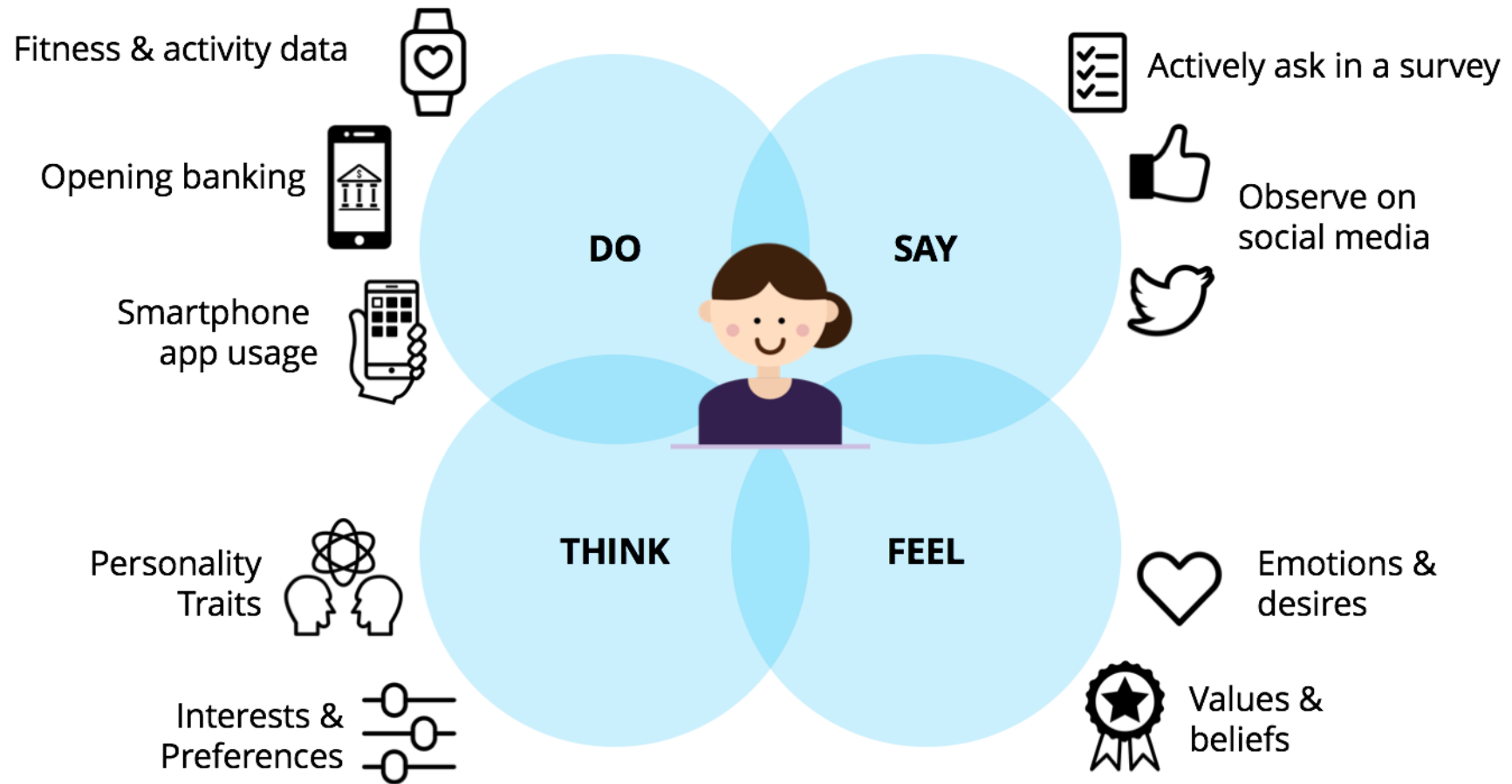

What's Hiding in Your Unstructured Data?

Structured Data

NPS/CSAT
CRM
Sales
Excel
Finance

Structured Data

Unstructured Data

Unstructured Data

Customer/Member Transactions
Chat
Online Communities
Notes & Text Fields
Email
Surveys
Social Media
Voice Transcriptions
Call Center
Ratings & Reviews

ORI
Innovative Insights. Driving Results.

Source: Graphic adapted from January 2018 CXPA Presentation "The Why Behind the What," Jim Kitterman

What is Data?

Structured Data vs **Unstructured Data**

Can be displayed in rows, columns and relational databases

Cannot be displayed in rows, columns and relational databases

Numbers, dates and strings

Images, audio, video, word processing files, e-mails, spreadsheets

Estimated 20% of enterprise data (Gartner)

20%

80%

Estimated 80% of enterprise data (Gartner)

Requires less storage

Requires more storage

Easier to manage and protect with legacy solutions

More difficult to manage and protect with legacy solutions

Source

The Full Human Data Stack

https://www.citizenme.com/human-data/

Personal Data

Fitness & activity data

Opening banking

Smartphone app usage

Personality Traits

Interests & Preferences

DO

SAY

THINK

FEEL

Actively ask in a survey

Observe on social media

Emotions & desires

Values & beliefs

https://www.citizenme.com/human-data/

What type of data does machine learning need?

Categorical Data

Color	Digitized
Red	0
Green	1
Blue	2

Hometowm	
Guangdong	0
Hunan	1
Fujian	2
…	…

Gender	
Female	0
Male	1
…	…

Numerical data

O9	▾	:	×	✓	fx								
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1			DATA					RANK					TREND	
2	Sales Pers	May	June	July	Aug		May	June	July	Aug		June	July	Aug
3	1	84	138	72	45		35	2	42	60		↑	↓	↓
4	2	98	57	122	129		27	52	13	9		↓	↑	↑
5	3	83	108	107	107		36	19	20	20		↑	↓	→
6	4	91	135	120	56		30	3	14	54		↑	↓	↓
7	5	133	61	47	62		6	49	59	47		↓	↓	↑
8	6	73	80	86	113		41	37	33	18		↑	↑	↑
9	7	57	98	66	117		52	27	44	16		↑	↓	↑
10	8	86	52	134	132		33	56	5	8				
11	9	53	99	48	106		55	25	58	22				
12	10	96	80	59	69		29	37	50	43				
13	11	78	102	104	116		40	24	23	17				
14	12	133	119	90	89		6	15	31	32				
15	13	79	127	128	124		39	11	10	12				
16	14	49	66	64	62		57	44	46	47				
17	15	58	135	99	141		51	3	25	1				

170	238	85	255	221	0
68	136	17	170	119	68
221	0	238	136	0	255
119	255	85	170	136	238
238	17	221	68	119	255
85	170	119	221	17	136

Time series data

分时   5日   年线   日K   周K   月K

2022/10/11/二15:00 价 2979.79 均 2973.23 量 267.23

3233.58

3187.01

3140.44

3093.86

3047.29

3000.71

2954.14

0.00%

-1.51%

-3.01%

-4.52%

2022/09/28/三   2022/09/29/四   2022/09/30/五   2022/10/10/一   2022/10/11/二

NASA Goddard Institute for Space Studies (v4)
Hadley Center/Climatic Research Unit (v4.6)
NOAA National Center for Environmental Information (v5)
Berkeley Earth
Cowtan & Way

Temperature Anomaly (°C)
Common Baseline 1951-1980

1880   1900   1920   1940   1960   1980   2000   2020

Text data

Where Do We Get Data for ML?

Five of the most popular ML dataset resources:

Google $\longrightarrow$ Google's Dataset Search

Microsoft $\longrightarrow$ Microsoft Research Open Data
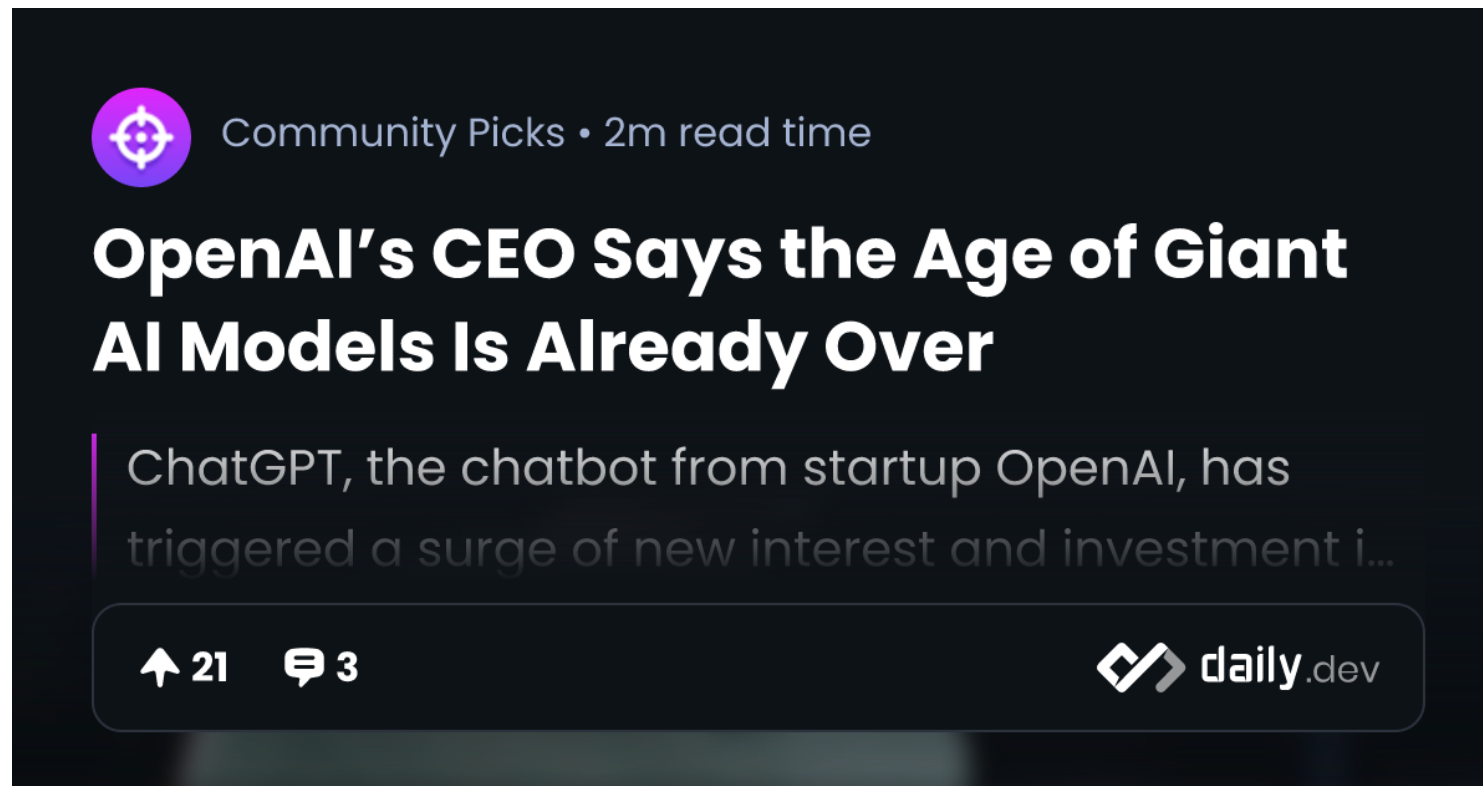
aws $\longrightarrow$ Amazon Datasets

UCI $\longrightarrow$ UCI Machine Learning Repository

DATA.GOV $\longrightarrow$ Government Datasets

Why is data important for ML?

- Big data provides ample amounts of raw material from which machine learning systems can derive insights.

- A dumb algorithm with lots and lots of data beats a clever one with modest amounts of it.

Why is ML important to Data?
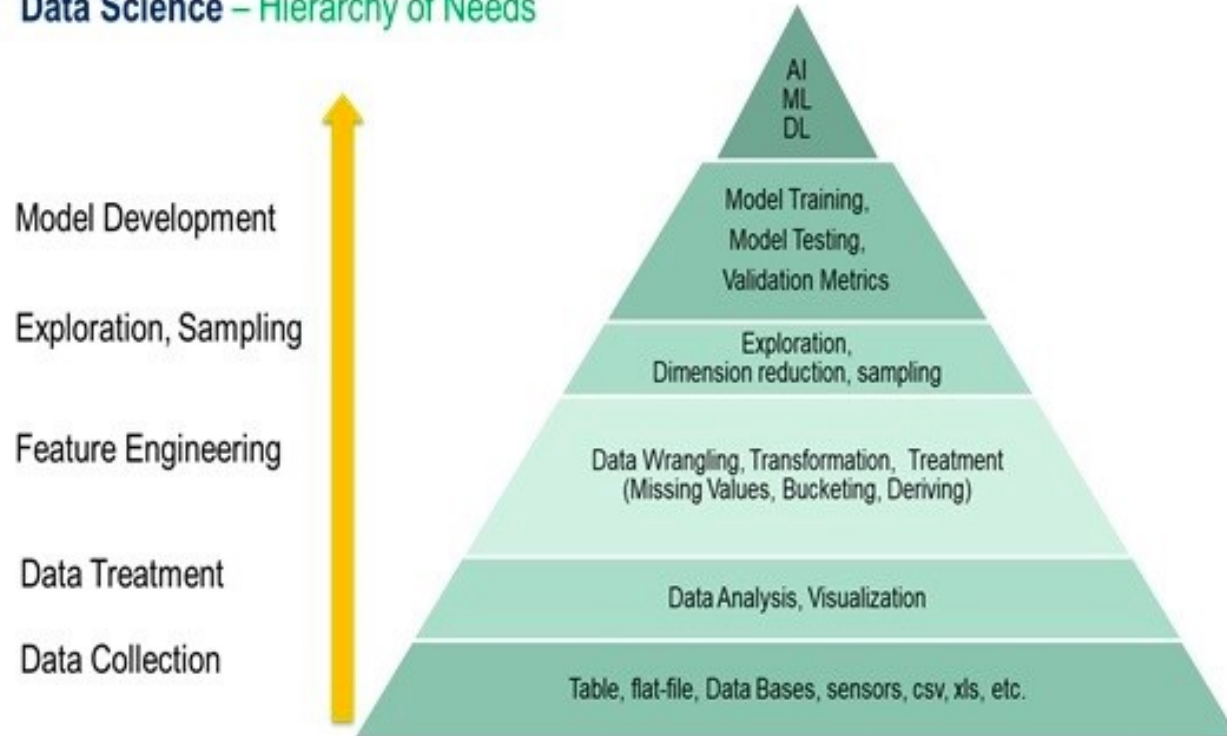
Data Cleaning
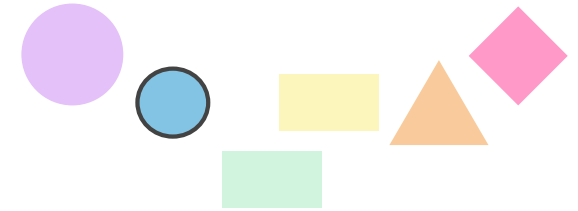
- Format the data in a way that the computer can read it

- Might choose to exclude missing values

- Explore your data - look for trends that might inform you

- Remember - how was your data collected?
  How is it going to be used?

- Key vocab:

  - Normalizing - adjusting your data to a common scale

  - Remove NA - removing "null" values

- # DS323: AI in Design

Data design

Model design

Output design

Data

Data Cleaning

Model Evaluating

Model Building

Model Interaction

Model Output
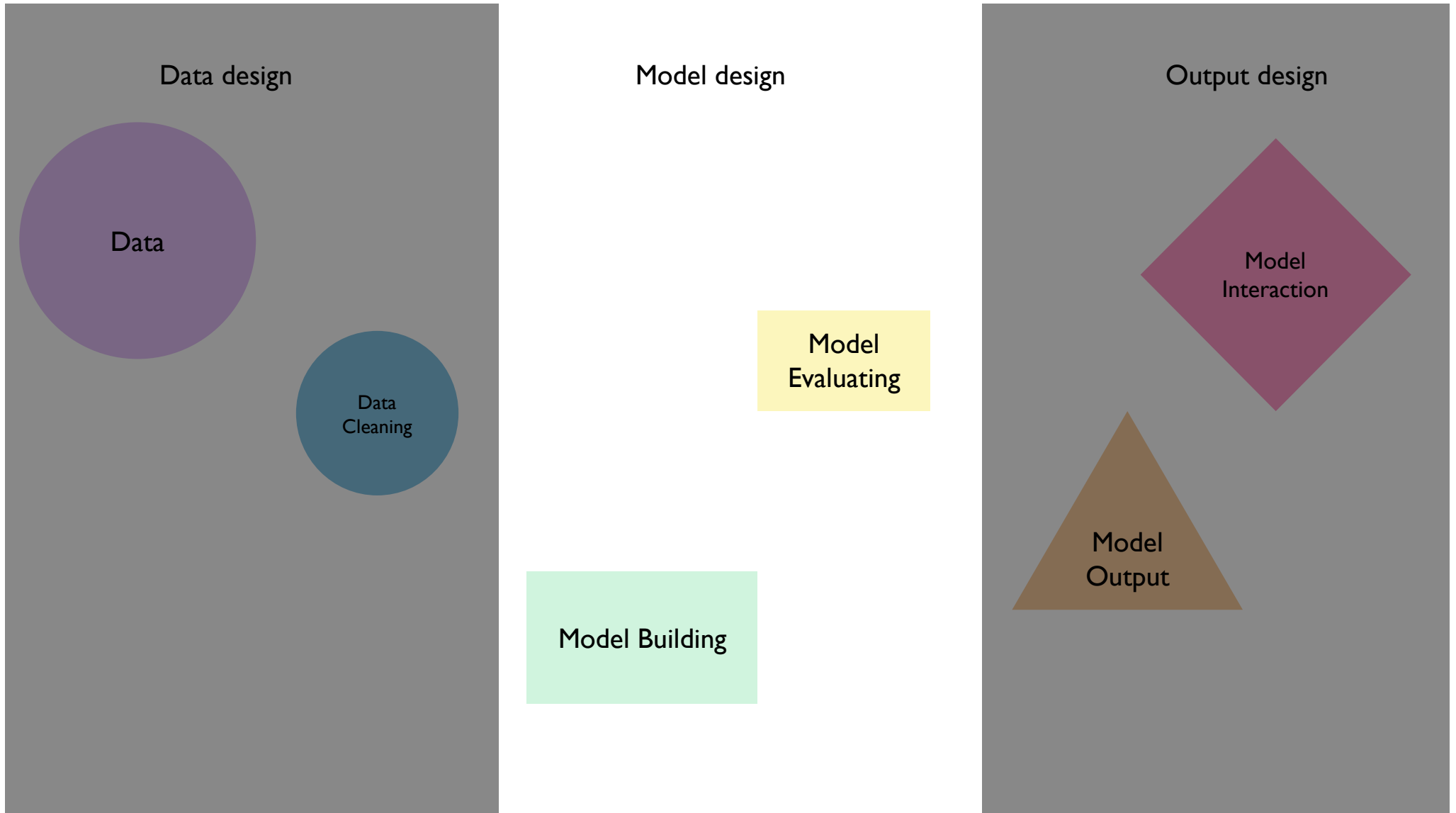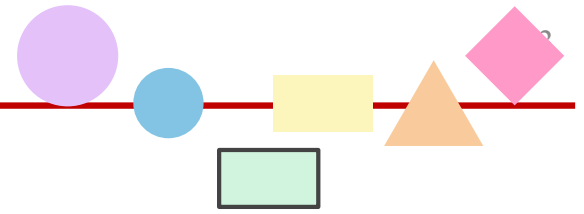
Model Building
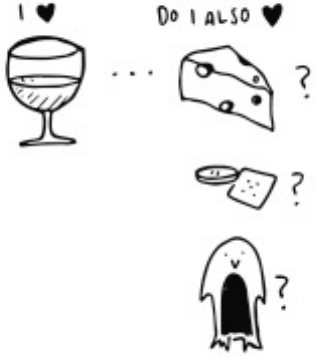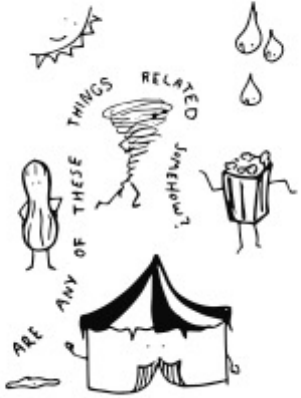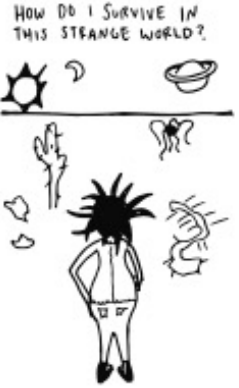
- Algorithm vs Model
- Data + Algorithm = Model

Input		Rules		Hardware		Learning		System
Data	+	Algorithm(s)	+	GPU	+	Training	⋯►	Model
Ingredients		Recipe		Utensils		Practice	⋯►	Chef
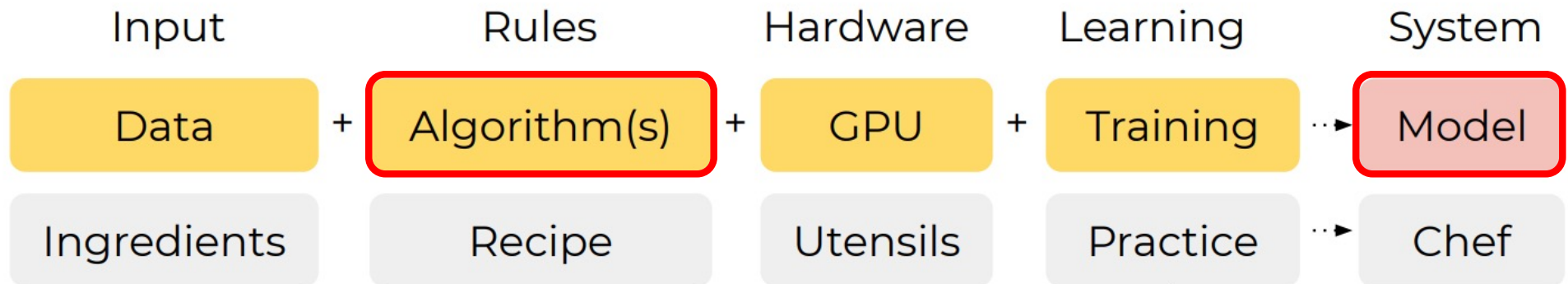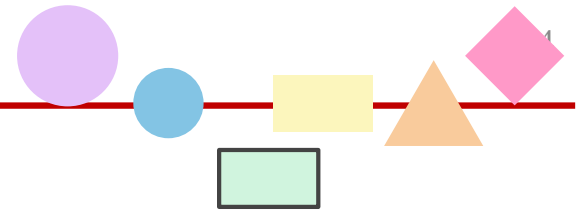
- Ask yourself: What type of problem are you trying to solve?

Model Evaluating

- How well can your model [predict] unseen data?

Number of **Positive (P)** predictions that are correct or **True (T)**

Number of **Positive (P)** predictions that are wrong or **False (F)**
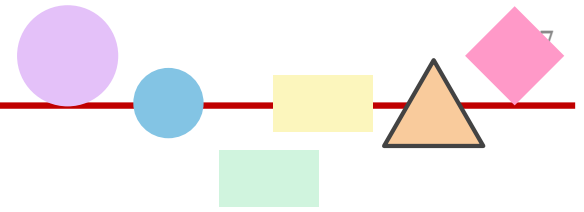
Number of **Negative (N)** predictions that are wrong or **False (F)**

Number of **Negative (N)** predictions that are correct or **True (T)**

		Actual	
		Spam (+ve)	Not Spam (-ve)
Predictions	Spam (+ve)	TP	FP
	Not Spam (-ve)	FN	TN

- ## DS323: AI in Design
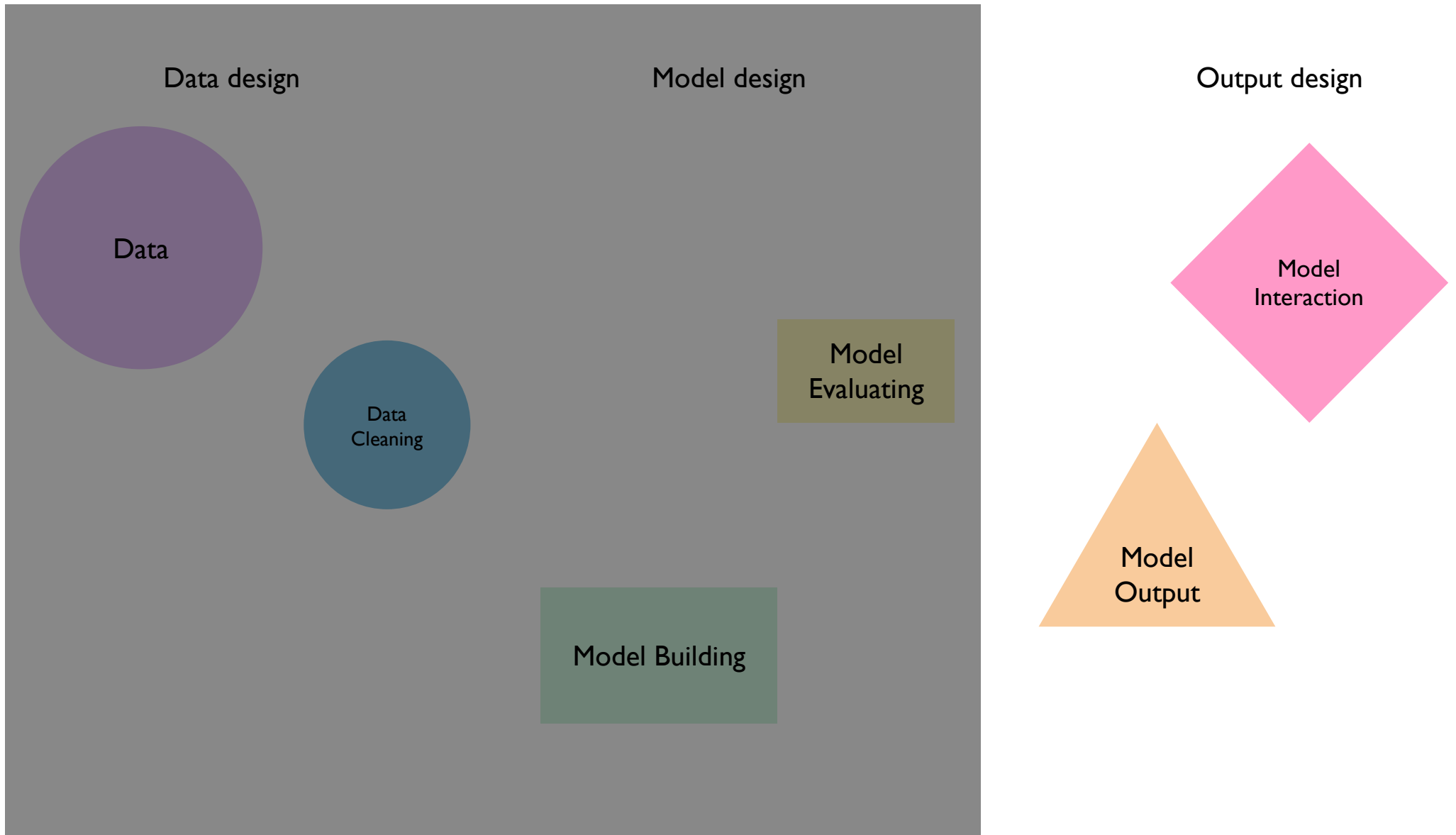
Model Output

- What will the output of your model look like?

- Key vocab:
  - Confidence Interval - range of values we are fairly sure our true value lies in
  - Multi vs Single Classification - are you predicting membership in one cat, or multi
  - Generative Model - generates plausible values that look like values in data set
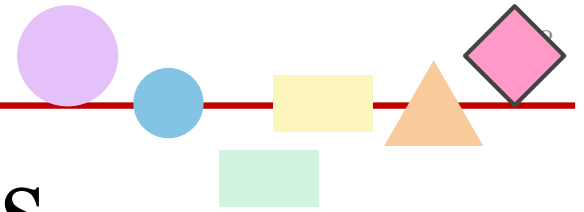
Model Interactions

- How do you give feedback to your model?

- How can you leverage the model capabilities to make it more impactful?

- What do you need to do to transform the model output to make it usable?

- Examples:
  - Interactions to improve model training
  - Human input and oversight
  - User Experience design to improve usability

Thank you~

Wan Fang
Southern University of Science and Technology